

# All “Error codes” that can show up in the different displays and its description.

## Washer extractors

### Clarus Control display with KEB motor control

#### **Clarus Control w. KEB "AUT. LEVEL CALIB."**

The pressure sensor for the water level signals a value that is so different from the empty machine state that the automatic level calibration cannot adjust the level system.

#### **Clarus Control w. KEB "DOOR LOCK"**

Even though the door lock microswitch indicates that the door is locked the signal from the microswitch which is used to detect when the door is closed is absent.

#### **Clarus Control w. KEB "DOOR OPEN"**

Signal from microswitch which checks door status absent during program. After this error message appears and the machine is reset the machine will try again.

#### **Clarus Control w. KEB "DOOR SWITCH TILT"**

Door closed (S3) is "on" at a time when the machine door is locked open (S25).

#### **Clarus Control w. KEB "DOOR UNLOCKED"**

Signal from microswitch which detects when the door is locked absent during program.

#### **Clarus Control w. KEB "EMERGENCY STOP"**

The emergency stop button has been pressed.

#### **Clarus Control w. KEB "HEAT RELAY"**

#### **Clarus Control w. KEB "INP.TIP ACTIVE"**

#### **Clarus Control w. KEB "INTERLOCK"**

Fault in MCU receiving circuitry for lock acknowledgement signal. The test of the MCU-interlock circuits proceeds in the following way: Before the locking of the door lock a speed command is sent from the timer to the MCU (=0 Hz). Then the timer checks that the value of the apparent current (ru 15) and output (ru 20) is below the value 5 which is a condition for locking the door. When the door is locked the timer again command running at 0 Hz and this time the apparent current and the output voltage shall have a value above 5.

#### **Clarus Control w. KEB "IO COMMUNICATION"**

Communication between the CPU board and one of the I/O boards interrupted or disturbed.

#### **Clarus Control w. KEB "LEVEL CALIBRATION"**

Every machine has individual level calibration at the factory. If these calibration values are missing or fall outside the limit values an error warning will be flagged at each program start-up. The program can still be started however by pressing START. It will then use standard (default) values which means that the levels will not be as precise as intended.

#### **Clarus Control w. KEB "LOW OIL LEVEL"**

In machines with an oil lubrication system indicates low level in the oil container.

#### **Clarus Control w. KEB "MACHINE OVERFILLED"**

The water level is higher than the "LEVEL OVERFILL" (i.e. DRUM OVER-FILLED) level. If this function is switched off (=N) instead the drain valve will open for a short time and discharge some of the water. This is described under the function "DRAIN TIME WHEN OVERFILL" (i.e. DRAIN TIME AFTER OVER-FILLING) earlier in this section.

**Clarus Control w. KEB "MIS COMM"**

Machine has lost contact with network.

**Clarus Control w. KEB "NO HEATING"**

The temperature has not increased by the number of degrees specified in the function "MIN. TEMPERATURE INCREASE" (see back in this section) over the period of time specified in the function MAXIMUM HEATING TIME (see "SETTINGS 1").

**Clarus Control w. KEB "NO MOTOR COMM"**

Communication between PCU and motor control unit interrupted or disturbed.

**Clarus Control w. KEB "NO WATER"**

Water level has not reached set level within time set. After this error message appears and the machine is reset the machine will try again.

**Clarus Control w. KEB "NOT DRAINED"**

When the drain sequence has finished the water level is still higher than the EMPTY level.

**Clarus Control w. KEB "NTC HIGH TEMP"**

The temperature is above the highest value allowed (short-circuit in temperature sensor).

**Clarus Control w. KEB "NTC LOW TEMP"**

The temperature is below the lowest value allowed (open circuit in temperature sensor).

**Clarus Control w. KEB "PRESS. SENSOR TILT"**

Both pressure sensors are active at the same time.

**Clarus Control w. KEB "PRESS.SENS. TIMEOUT"**

No pressure at the relevant pressure sensor within the maximum time allowed for tilt backwards or forwards.

**Clarus Control w. KEB "PROGRAM ERROR"**

**Clarus Control w. KEB "START NOT ALLOWED"**

Network does not allow programme start.

**Clarus Control w. KEB "TIP DRUM ROTATION"**

**Clarus Control w. KEB "UNBAL SENSOR FAULT"**

The unbalance switch is closed when the machine is starting on a drain sequence.

**Clarus Control w. KEB "WATER IN DRUM"**

The water level is higher than the level EMPTY at the start of the program.

**Clarus Control w. KEB "9"**

**Clarus Control w. KEB "31 OVER VOLTAGE"**

KEB motor control error: E.OP

Error: Overvoltage (DC-link circuit)

Occurs if DC-link voltage rises above the permissible value.

Causes:

- poor control adjustment (overshooting)
- input voltage too high
- interference
- deceleration ramps too short
- braking resistor damaged or undersized

**Clarus Control w. KEB "32 UNDER VOLTAGE"**

KEB motor control error: E.UP

Error: Undervoltage (DC-link circuit). At F5-G E.UP is also displayed if no communication takes place between power circuit and control card. Occurs if DC-link voltage falls below the permissible value.

Causes:

- input voltage too low or instable
- inverter rating too small
- voltage losses through wrong cabling
- the supply voltage through generator / transformer breaks down at very short ramps

**Clarus Control w. KEB "33 PHASE MISSING"**

KEB motor control error: E.UPh

Error: One phase of the input voltage is missing (ripple-detection)

**Clarus Control w. KEB "34 OVER CURRENT"**

KEB motor control error: E.OC

Error: Overcurrent

Occurs if the specific peak current is exceeded.

Causes:

- acceleration ramps too short
- the load is too big at turned off acceleration stop and turned off constant current limit
- short-circuit at the output
- ground fault
- deceleration ramp too short
- motor cable too long
- EMC

**Clarus Control w. KEB "36 OVER HEAT"**

KEB motor control error: E.OHI

Error: Overheating in the interior: error can only be reset at E.nOHI if the interior temperature has fallen by at least 3°C

**Clarus Control w. KEB "38 OVER HEAT PM"**

KEB motor control error: E.OH

Error: Overtemperature of power module. Error can only be reset at E.nOH.

Causes:

- insufficient air flow at the heat sink (soiled)
- ambient temperature too high
- ventilator clogged

**Clarus Control w. KEB "39 MOTOR OVER HEAT"**

KEB motor control error: E.dOH

Error: Overtemperature of motor PTC. Error can only be reset at E.ndOH if PTC is again low-resistance.

Causes:

- resistor at terminals T1/T2 > 1650 Ohm
- motor overloaded
- line breakage to the temperature sensor

**Clarus Control w. KEB "41 MOTOR OVER HEAT"**

KEB motor control error: E.ndOH

No longer overtemperature of motor PTC. PTC is again low-resistance

**Clarus Control w. KEB "42 POWER CIRCUIT"**

KEB motor control error: E.PU

Error: General power circuit fault.

**Clarus Control w. KEB "44 SW VERSION"**

KEB motor control error: E.PUIN

Error: Software version for power circuit and control card are different. Error cannot be reset.

**Clarus Control w. KEB "45 SHUNT RELAY"**

KEB motor control error: E.LSF

Error: Load-shunt relay has not picked up. Occurs for a short time during the switch-on phase but must automatically be reset immediately. If the error message remains the following causes may be applicable:

- load-shunt defective
- input voltage wrong or too low
- high losses in the supply cable
- braking resistor wrongly connected or damaged
- braking module defective

**Clarus Control w. KEB "46 OVER LOAD"**

KEB motor control error: E.OL

Error: Overload error can only be reset at E.nOL if OL-counter has again reached 0%

Occurs if an excessive load is applied longer than for the permissible time (see technical data).

Causes:

- poor control adjustment (overshooting)
- mechanical fault or overload in the application
- inverter not correctly dimensioned
- motor wrongly wired
- encoder damaged

**Clarus Control w. KEB "48 WATCH DOG"**

KEB motor control error: E.buS

Error: Adjusted monitoring time (Watchdog) of communication between operator and PC has been exceeded.

**Clarus Control w. KEB "49 OVER LOAD 2"**

KEB motor control error: E.OL2

Error: Overload can only be reset at E.nOL2 if cool-down time has elapsed.

**Clarus Control w. KEB "51 EEPROM"**

KEB motor control error: E.EEP

Error: EEPROM defective. After reset the operation is again possible (without storage in the EEPROM).

**Clarus Control w. KEB "52 POWER UNIT"**

KEB motor control error: E.PUCO

Error: Parameter value could not be written to the power circuit. Acknowledgement from PC <> OK

**Clarus Control w. KEB "53 BUS SYNCH"**

KEB motor control error: E.SbuS

Error: Ercos - Synchronization not possible

**Clarus Control w. KEB "60 RELAY TRIP"**

KEB motor control error: E.OH2

Error: Electronic motor protective relay has tripped.

**Clarus Control w. KEB "61 EXTERNAL FAULT"**

KEB motor control error: E.EF

Error: External error. Is triggered if a digital input is being programmed as external error input and trips.

**Clarus Control w. KEB "62 ENCODER"**

KEB motor control error: E.ENC

Error: Cable breakage resolver or incremental encoder.

**Clarus Control w. KEB "63 POWER FACTOR"**

KEB motor control error: E.PFC

Error: in the power factor control.

**Clarus Control w. KEB "69 SET SELECTION"**

KEB motor control error: E.SET

Error: Set selection: It has been attempted to select a locked parameter set.

**Clarus Control w. KEB "76"**

KEB motor control error: E.PRF

Error: Locked direction of rotation clockwise.

**Clarus Control w. KEB "77"**

KEB motor control error: E.PRR

Error: Locked direction of rotation counter-clockwise.

**Clarus Control w. KEB "79"**

KEB motor control error: E.PUCI

Error: during the initialization the power circuit could not be recognized or was identified as valid.

**Clarus Control w. KEB "80 POWER ID INVALID"**

KEB motor control error: E.PUCH

Error: Power circuit identification was changed: with a valid power circuit this error can be reset by writing to SY.3. If the value displayed in SY.2 is written only the power-circuit dependent parameters are reinitialized. If any other value is written the the default is loaded.

This fault code can only occur when the power turns ON to the machine. Every time the motor control unit turns ON there will be a control of the power supply and if there is something wrong with the power supply will this error code "E.Puch" show up in the display on the motor control AND "interlock error in the Clarus Control display. If the power supply is so bad or have too many interference (EMC) can this cause failure in the motor control unit. If the machine always have the power supply ON will this fault code never appear as the check only is done in the start up. If the error code comes up should the power supply be turned OFF and then ON until the motor control starts up correctly without any error code.

**Clarus Control w. KEB "81 DRIVER RELAY"**

KEB motor control error: E.DRI

Error: Driver relay. Relay for driver voltage on power circuit has not picked up although control release was given.

**Clarus Control w. KEB "82"**

KEB motor control error: E.HYB

Error: Invalid encoder interface identifier.

**Clarus Control w. KEB "83"**

KEB motor control error: E.iEd

Error: Hardware error during the start/stop measurement.

**Clarus Control w. KEB "84"**

KEB motor control error: E.CO1

Error: Counter overflow encoder channel 1

**Clarus Control w. KEB "85"**

KEB motor control error: E.CO2

Error: Counter overflow encoder channel 2

**Clarus Control w. KEB "86"**

KEB motor control error: E.BR

Error: This error can occur in the case of switched on brake control (see chapter 6.9.6) if the load is below the minimum load level (Pn.58) at start up or the absence of an engine phase was detected.

**Clarus Control w. KEB "87"**

KEB motor control error: E.INI

Error: MFC not booted.

**Clarus Control w. KEB "88"**

KEB motor control error: E.OS

Error: Real speed is bigger than the max output speed.

**Clarus Control w. KEB "89"**

KEB motor control error: E.HYBc

Error: Encoder interface identifier has changed. It must be confirmed over ec.0 or ec.10

**Clarus Control w. KEB "90"**

KEB motor control error: E.ccd

Error: During the automatic motor stator resistance measurement.

**Clarus Control w. KEB "91"**

**Clarus Control w. KEB "92"**

**Clarus Control w. KEB "93"**

**Clarus Control w. KEB "94"**

KEB motor control status: FAcc  
Forward acceleration

**Clarus Control w. KEB "95"**

KEB motor control status: FdEc  
Forward deceleration

**Clarus Control w. KEB "96"**

KEB motor control status: Fcon  
Forward constant run

**Clarus Control w. KEB "97"**

KEB motor control status: rAcc  
Reverse acceleration

**Clarus Control w. KEB "98"**

KEB motor control status: rdEc  
Reverse deceleration

**Clarus Control w. KEB "99"**

KEB motor control status: rcon  
Reverse constant run

**Clarus Control w. KEB "100"**

KEB motor control status: LS  
No direction of rotation preset

**Clarus Control w. KEB "101"**

KEB motor control status: SLL  
Constant current limit active

**Clarus Control w. KEB "102"**

KEB motor control status: LAS  
Acceleration stop active

**Clarus Control w. KEB "103"**

KEB motor control status: LdS  
Deceleration stop active

**Clarus Control w. KEB "104"**

KEB motor control status: SSF  
Speed search function active

**Clarus Control w. KEB "105"**

KEB motor control status: dcb  
DC-brake active

**Clarus Control w. KEB "106"**

KEB motor control status: bbL  
Power modules for motor de-excitation locked

**Clarus Control w. KEB "107"**

KEB motor control status: dLS  
No direction of rotation preset after DC-brake

**Clarus Control w. KEB "108"**

KEB motor control status: POFF  
Power-Off-function active

**Clarus Control w. KEB "109"**

KEB motor control status: StOP  
Quick stop active

**Clarus Control w. KEB "110"**

KEB motor control status: HCL  
Hardware current limit active

**Clarus Control w. KEB "111"**

KEB motor control status: SrA  
Search for reference point approach active

**Clarus Control w. KEB "112"**

KEB motor control status: ccd  
Measurement of the motor stator resistance

**Clarus Control w. KEB "113"**

KEB motor control status: POSI  
Positioning function active

**Clarus Control w. KEB "114"**

KEB motor control status: PLS  
No direction of rotation after Power-Off

**Clarus Control w. KEB "115"**

KEB motor control status: bon  
Brake control. Brake engaged

**Clarus Control w. KEB "116"**

KEB motor control status: boff  
Brake control. Brake released

**Clarus Control w. KEB "117"**

KEB motor control warning: A.OHI  
Warning: overtemperature in the interior

**Clarus Control w. KEB "118"**

KEB motor control warning: A.nOH  
Warning: no more overtemperature of power module

**Clarus Control w. KEB "119"**

KEB motor control warning: A.OH  
Warning: Overtemperature of power module

**Clarus Control w. KEB "120"**

KEB motor control warning: A.EF  
Warning: external error

**Clarus Control w. KEB "121"**

KEB motor control warning: A.ndOH  
Warning: no more overtemperature of motor PTC. Motor PTC is low-resistance again.

**Clarus Control w. KEB "122"**

KEB motor control warning: A.nOHI  
Warning: no more overtemperature in the interior

**Clarus Control w. KEB "123"**

KEB motor control warning: A.buS

Warning: Watchdog for communication between operator/control card has responded

**Clarus Control w. KEB "124"**

KEB motor control warning: A.PRF

Warning: locked direction of rotation clockwise.

**Clarus Control w. KEB "125"**

KEB motor control warning: A.PRR

Warning: locked direction of rotation counter-clockwise

**Clarus Control w. KEB "126"**

KEB motor control warning: A.dOH

Warning: overtemperature of motor PTC

**Clarus Control w. KEB "127"**

KEB motor control warning: A.OH2

Warning: electronic motor protective relay has tripped

**Clarus Control w. KEB "128"**

KEB motor control warning: A.nOL

Warning: no more overload. OL counter has reached 0%.

**Clarus Control w. KEB "129"**

KEB motor control warning: A. OL

Warning: Overload can only be reset at A.nOL if OL counter has again reached 0%.

**Clarus Control w. KEB "130"**

KEB motor control warning: A.OL2

Warning: Overload can only be reset at A.nOL2 if cool-down time has elapsed

**Clarus Control w. KEB "131"**

KEB motor control warning: A.nOL2

Warning: no more overload. The cool-down time has elapsed

**Clarus Control w. KEB "132"**

KEB motor control warning: A.SET

Warning: set selection: It has been attempted to select a locked parameter set.

**Clarus Control w. Zeltron**

**Clarus Control w. Zeltron "9"**

**Clarus Control w. Zeltron "16"**

Over-/Under-load of scale or weight above limit for maximum allowed weight at wash module start.

**Clarus Control w. Zeltron "34"**

**Clarus Control w. Zeltron "42"**

**Clarus Control w. Zeltron "AUT. LEVEL CALIB."**

The pressure sensor for the water level signals a value that is so different from the empty machine state that the automatic level calibration cannot adjust the level system.

**Clarus Control w. Zeltron "DOOR LOCK"**

Even though the door lock microswitch indicates that the door is locked the signal from the microswitch which is used to detect when the door is closed is absent. Signal from microswitch which detects when the door is locked absent during program.



**Clarus Control w. Zeltron "DOOR OPEN"**

Signal from microswitch which checks door status absent during program. After this error message appears and the machine is reset the machine will try again.

**Clarus Control w. Zeltron "DOOR SWITCH TILT"**

Door closed (S3) is "on" at a time when the machine door is locked open (S25).

**Clarus Control w. Zeltron "DOOR UNLOCKED"**

Signal from microswitch which detects when the door is locked absent during program.

**Clarus Control w. Zeltron "EMERGENCY STOP"**

The emergency stop button has been pressed.

**Clarus Control w. Zeltron "HEATSINK TO HOT"**

Temperature of MCU control circuits too high

**Clarus Control w. Zeltron "HIGH DC VOLTAGE"**

DC voltage too high

**Clarus Control w. Zeltron "INTERLOCK HARDWARE"**

Fault in MCU receiving circuitry for lock acknowledgement signal.

**Clarus Control w. Zeltron "INTERLOCK STATUS"**

The motor control system for frequency-controlled motors (EWD) receives a signal direct from the door lock which indicates that the door really is closed. If this signal is lost a fault signal is sent to the PCU

**Clarus Control w. Zeltron "IO COMMUNICATION"**

Communication between the CPU board and one of the I/O boards interrupted or disturbed.

**Clarus Control w. Zeltron "KLIXON CIRCUITS"**

Hardware fault temperature monitoring motor

**Clarus Control w. Zeltron "LEVEL CALIBRATION"**

Every machine has individual level calibration at the factory. If these calibration values are missing or fall outside the limit values an error warning will be flagged at each program start-up. The program can still be started however by pressing START. It will then use a standard (default) value which means that the levels will not be as precise as intended.

**Clarus Control w. Zeltron "LINE INTERRUPT"**

One phase missing for/at motor control unit

**Clarus Control w. Zeltron "LOW DC VOLTAGE"**

DC voltage too low

**Clarus Control w. Zeltron "LOW OIL LEVEL"**

In machines with an oil lubrication system indicates low level in the oil container.

**Clarus Control w. Zeltron "MACHINE OVERFILLED"**

The water level is higher than the "LEVEL OVERFILL" (i.e. DRUM OVER-FILLED) level. If this function is switched off (=N) instead the drain valve will open for a short time and discharge some of the water. This is described under the function "DRAIN TIME WHEN OVERFILL" (i.e. DRAIN TIME AFTER OVER-FILLING) earlier in this section.

**Clarus Control w. Zeltron "MIS COMM"**

Machine has lost contact with network.

**Clarus Control w. Zeltron "MOTOR SHORTNING"**

Short-circuit between motor windings or to earth.

**Clarus Control w. Zeltron "MOTOR TO HOT"**

Motor thermal protection has tripped

**Clarus Control w. Zeltron "NO HEATING"**

The temperature has not increased by the number of degrees specified in the function "MIN. TEMPERATURE INCREASE" (see back in this section) over the period of time specified in the function MAXIMUM HEATING TIME (see "SETTINGS 1").

**Clarus Control w. Zeltron "NO INTERLOCK"**

The motor has received a start command from the PCU without receiving an interlock signal from the door lock. The MCU receiving circuitry for the interlock signal is not faulty.

**Clarus Control w. Zeltron "NO MOTOR COMM"**

Communication between PCU and motor control unit interrupted or disturbed.

**Clarus Control w. Zeltron "NO WATER"**

Water level has not reached set level within time set. After this error message appears and the machine is reset the machine will try again.

**Clarus Control w. Zeltron "NOT DRAINED"**

When the drain sequence has finished the water level is still higher than the EMPTY level.

**Clarus Control w. Zeltron "NTC HIGH TEMP"**

The temperature is above the highest value allowed (short-circuit in temperature sensor).

**Clarus Control w. Zeltron "NTC LOW TEMP"**

The temperature is below the lowest value allowed (open circuit in temperature sensor).

**Clarus Control w. Zeltron "PHASE"**

Incorrect input voltage to external equipment.

**Clarus Control w. Zeltron "PRESS. SENSOR TILT"**

Both pressure sensors are active at the same time.

**Clarus Control w. Zeltron "PRESS.SENS. TIMEOUT"**

No pressure at the relevant pressure sensor within the maximum time allowed for tilt backwards or forwards.

**Clarus Control w. Zeltron "PROGRAM ERROR"**

**Clarus Control w. Zeltron "RIPPEL ON DC BUS"**

DC level varying too much

**Clarus Control w. Zeltron "START NOT ALLOWED"**

Network does not allow programme start.

**Clarus Control w. Zeltron "TACHO ERROR"**

**Clarus Control w. Zeltron "TO HIGH WASH SPEED"**

**Clarus Control w. Zeltron "UNBAL SENSOR FAULT"**

The unbalance switch is closed when the machine is starting on a drain sequence.

**Clarus Control w. Zeltron "UNBALANCE SWITCH ON"**

**Clarus Control w. Zeltron "WATER IN DRUM"**

The water level is higher than the level EMPTY at the start of the program.

**Compass Control user interface with Gen. 6- timer**

**Compass Control "ERROR 001 NO WATER"**

Water level is not confirmed within set time. Check that water valves are open.

**Compass Control "ERROR 002 DOOR OPEN"**

Door closed signal is missing during operation. Open and close the door.

**Compass Control "ERROR 003 DOOR LOCK FAIL"**

Door lock closed signal is missing within preset time. Open and close the door.

**Compass Control "ERROR 004 NTC LOW TEMP"**

**Compass Control "ERROR 005 NTC HIGH TEMP"**

**Compass Control "ERROR 006 WATER IN MACHINE"**

**Compass Control "ERROR 007 OVERFILLED"**

Water level is above preset safety value during wash. Try to restart the machine.

**Compass Control "ERROR 008 NO HEAT"**

**Compass Control "ERROR 009 KLIXON"**

**Compass Control "ERROR 010 DRUM NOT DRAINED"**

Water level is above preset value after drain. Check that drain not is restricted by lint or foam. Try to restart the machine.

**Compass Control "ERROR 011 UNB.ON AT PROG.START"**

**Compass Control "ERROR 012 PROGRAM FAILURE"**

**Compass Control "ERROR 013 NO MOTOR COMM."**

**Compass Control "ERROR 014 LEVEL ADJUST"**

**Compass Control "ERROR 015 EMERGENCY STOP"**

**Compass Control "ERROR 017 DOOR LOCK"**

**Compass Control "ERROR 018 MIS/CMIS APPROVAL"**

**Compass Control "ERROR 019 MASTER COMM."**

**Compass Control "ERROR 020 I/O INTERLOCK"**

**Compass Control "ERROR 021 I/O COMMUNICATION"**

**Compass Control "ERROR 022 OIL"**

**Compass Control "ERROR 023 NO I/O ADDRESS."**

**Compass Control "ERROR 024 CHECKSUM FROM DLCU"**

**Compass Control "ERROR 027 LEVEL OFFSET"**

**Compass Control "ERROR 028 CPU/DLCU LOW LEVEL"**

**Compass Control "ERROR 031 HEATSINK TO HOT"**

**Compass Control "ERROR 032 MOTOR TOO HOT"**

**Compass Control "ERROR 033 NO INTERLOCK"**

**Compass Control "ERROR 035 MOTOR SHORT CIRCUIT"**

**Compass Control "ERROR 036 INTERLOCK HARDWARE"**

**Compass Control "ERROR 037 LOW DC VOLTAGE"**

**Compass Control "ERROR 038 HIGH DC VOLTAGE"**

**Compass Control "ERROR 043 UNB.SWITCH RDC/MCU ON"**

**Compass Control "ERROR 044 SPEED TOO HIGH"**

**Compass Control "ERROR 045 MOTOR NOT FOLLOW"**

**Compass Control "ERROR 051 CHECKSUM FROM CPU"**

**Compass Control "ERROR 052 CHARGE CIRCUIT"**

**Compass Control "ERROR 053 CPU/DLCU HIGH LEVELS"**

**Compass Control "ERROR 054 TACHO. NO SET SIGNAL"**

**Compass Control "ERROR 056 SET SPEED DOOR OPEN"**

**Compass Control "ERROR 058 SET SIGNAL. NO TACHO"**

**Compass Control "ERROR 060 ACTUATOR CIRCUIT"**

**Compass Control "ERROR 062 WATER. DOOR UNLOCKED"**

### **Exacta Control**

**Exacta Control "01E"**

Water level ACK not received within the prescribed time.

**Exacta Control "02E"**

No signal from the "Door closed" switch during programme operation.

**Exacta Control "03E"**

No signal from the "Door locked" switch at programme start during programme operation.

**Exacta Control "04E"**

The temperature sensor indicates a temperature below -5 degree C or interruption in sensor.

**Exacta Control "05E"**

The temperature sensor indicates a temperature above 98 degrees C or short circuit in sensor.

**Exacta Control "06E"**

The water level is too high at programme start (above the safety level).

**Exacta Control "07E"**

The water level is too high during programme operation (above the measurable level).

**Exacta Control "08E"**

The water temperature rises too slowly

**Exacta Control "10E"**

The water level is above the safety level after the drain sequence.

**Exacta Control "11E"**

Mechanical unbalance always activated.

**Exacta Control "12E"**

The programme unit cannot read the programme memory (EPROM).

**Exacta Control "13E"**

The programme unit cannot communicate with the motor controller.

**Exacta Control "14E"**

The water level system has not been calibrated (hardware calibration).

**Exacta Control "17E"**

The signal from the "Door locked" switch is present although there is no signal from the "Door closed" switch.

**Exacta Control "18E"**

CALCAD 4400 doesn't allow start of selected program.

**Exacta Control "19E"**

Communication between CALCAD 4400 and the programme unit card has been interrupted.

**Exacta Control "21E"**

Microprocessor error (configuration register).

**Exacta Control "22E"**

The level system indicates such a wrong value at program start that the automatic level calibration cannot correct the fault.

**Exacta Control "31E"**

The motor controller indicates the temperature is too high on the motor controller dissipator.

**Exacta Control "32E"**

The motor controller indicates the thermal protector of the motor has triggered.

**Exacta Control "33E"**

The motor controller receives a start command from the programme unit without receiving an interlock ACK ("Door locked" signal).

**Exacta Control "35E"**

The motor controller indicates a short circuit in the motor windings cabling or internally in the motor controller.

**Exacta Control "36E"**

The motor controller indicates an error in the interlock receiving circuit.

**Exacta Control "37E"**

The motor controller indicates the DC voltage.

**Exacta Control "38E"**

The motor controller indicates the DC voltage level is too high.

**Exacta Control "41E"**

The motor controller indicates an error in the thermal protection circuits of the motor.

**Exacta Control "43E"**

The RDC card indicates the imbalance switch has triggered when motor is stopped.

**Exacta Control "45E"**

The RDC card indicates tacho pulses missing at requested revolutions.

**Gen 5 MP**

**Gen 5 MP "15E"**

Door lock fault. The lock has a mechanical fault

**Gen 5 MP "16E"**

Wrong calibrated weight measuring system. Press START to start wash program. The program will now run but the weight will be set to 5 kg.

**Gen 5 MP "20E"**

Motor control unit has not received signal for lock acknowledgement during program.

**Gen 5 MP "30E"**

Communication error between motor control unit and timer board

**Gen 5 MP "40E"**

WE55MP fault in motor control. Motor has been running faster than expected.

**Error codes in KEB F4/F5 motor control display**

**KEB Error "E. EF"**

ERROR external fault

31 Error: External error. Is triggered, if a digital input is being programmed as external error input and trips.

**KEB Error "E. OC"**

ERROR overcurrent

4 Error: Overcurrent

Occurs if the specified peak current is exceeded.

Causes:

- acceleration ramps too short
- the load is too big at turned off acceleration stop and turned off constant current limit
- short-circuit at the output
- ground fault
- deceleration ramp too short
- motor cable too long
- EMC
- DC brake at high ratings active (see 6.9.3)

**KEB Error "E. OH"**

ERROR overheat power module

8 Error: Overtemperature of power module. Error can only be reset at E.nOH.

Causes:

- insufficient air flow at the heat sink (soiled)
- ambient temperature too high
- ventilator blocked

**KEB Error "E. OL"**

ERROR overload

16 Error: Overload error can only be reset at E.nOL if OL-counter reaches 0% again.

Occurs if an excessive load is applied longer than for the permissible time (see technical data).

Causes:

- poor control adjustment (overshooting)
- mechanical fault or overload in the application
- inverter not correctly dimensioned
- motor wrongly wired
- encoder damaged

**KEB Error "E. OP"**

ERROR overpotential (voltage)

1 Voltage in the DC-link circuit is too high.

Occurs if the DC-link circuit voltage exceeds the permissible value.

Causes:

- poor controller adjustment (overshooting)
- input voltage too high
- interference voltages at the input
- deceleration ramp too short
- braking resistor defective or too small

**KEB Error "E. Pu"**

ERROR power unit

12 Error: General power circuit fault (for example fan).

**KEB Error "E.buS"**

ERROR bus

18 Error: Adjusted monitoring time (Watchdog) of communication between operator and PC / operator and inverter has been exceeded.

**KEB Error "E.dOH"**

ERROR drive overheat

9 Error: Overtemperature of motor PTC. Error can only be reset at R.ndOH if PTC is again low-resistance.

Causes:

- resistance at terminals T1/T2 > 1650 Ohm
- motor overloaded
- line breakage to the temperature sensor

**KEB Error "E.iEd"**

ERROR input error defect

53 Error: Error at PNP/NPN switching or input failure.

**KEB Error "E.InI"**

ERROR initialisation MFC

Error: MFC not booted.

**KEB Error "E.LSF"**

ERROR load shunt fault

15 Error: Load-shunt relay has not picked up. Occurs for a short time during the switch-on phase but must automatically be reset immediately. If the error message remains the following causes has to be considered:

- load-shunt defective
- input voltage wrong or too low
- high losses in the supply cable
- braking resistor wrongly connected or damaged
- braking module defective

**KEB Error "E.ndOH"**

no ERROR drive overheat

11 Motor temperature switch or PTC at terminals T1/T2 is again in the normal operating range. The error E.dOH can be reset now.

**KEB Error "E.nOH"**

no ERROR over heat power module

36 Temperature of the heat sink is again in the correct operating range. The error E.OH can be reset now.

**KEB Error "E.nOL2"**

no ERROR overload 2

20 (see E.nOL) The cooling time has elapsed. The error E.OL2 can be reset now.

**KEB Error "E.nOL"**

no ERROR overload

17 No more overload. OL-counter has reached 0%. After the error E.OL a cooling phase must elapse. This message appears upon completion of the cooling phase. The error E.OL can be reset now.

THE INVERTER MUST REMAIN SWITCHED ON DURING THE COOLING PHASE.

**KEB Error "E.OH2"**

ERROR motor protection

30 Error: Electronic motor protective relay has tripped.

**KEB Error "E.OL2"**

ERROR overload 2

19 Error: Occurs if the standstill constant current is exceeded (see technical data and overload characteristics). The error can only be reset if the cooling time has elapsed and E.nOL2 is displayed.

**KEB Error "E.OS"**

ERROR over speed

58 Error: Actual speed is bigger than the max. output speed.

**KEB Error "E.Puch"**

ERROR power unit changed

50 Error: Power circuit identification was changed with a valid power circuit this error can be reset by writing to SY.3. If the value displayed in SY.3 is written only the power-circuit dependent parameters are reinitialized. If any other value is written then the default set is loaded. THIS PROCEDURE SHOULD ONLY BE DONE IF THERE HAS BEEN REALLY A POWER CIRCUIT CHANDE!! On some systems after writing Sy.3 a Power-On-Reset is necessary.

**KEB Error "E.Puci"**

ERROR power unit code invalid

49 Error: During the initialization the power circuit could not be recognized or was identified as invalid.

**KEB Error "E.PUCO"**

ERROR power unit communication.

22 Error: Parameter value could not be written to the power circuit. Acknowledgement from PC<>OK

**KEB Error "E.PUIN"**

ERROR power unit invalid

14 Error: Software version for power circuit and control card are different. Error cannot be reset (only at F5-G B-housing)

**KEB Error "E.SET"**

ERROR set

39 It has been attempted to select a locked parameter set. Programmed response "Error. Restart after reset" (see chapter 6.7 "Response to errors or warning messages").

**KEB Error "E.UPh"**

ERROR phase failure

3 Error: One phase of the input voltage is missing (ripple-detection)

**KEB Error "E.UP"**

ERROR underpotential (voltage)

2 Error: Undervoltage (DC-link circuit). Occurs if DC-link voltage falls below the permissible value.

Causes:

- input voltage too low or instable
- inverter rating too small
- voltage losses through wrong cabling
- the supply voltage through generator / transformer breaks down at very short ramps
- At F5-G housing B E.UP is also displayed if no communication takes place between power circuit and control card.
- Jump factor (Pn.56) too small (see 6.9.20)
- if a digital input was programmed as external error input with error message E.UP (Pn.56).

**KEB Status "bbL"**

base block

76 Power modules for motor de-excitation locked.

**KEB Status "dcb"**

DC brake

75 Motor is decelerated by a DC-voltage at the output (see chapter 6.8 "DC-Braking").

**KEB Status "dLS"**

low speed / DC brake

77 Modulation is switched off after DC-braking (see chapter 6.9 "DC-Braking").



**KEB Status "FAcc"**

forward acceleration

64 Acceleration with the adjusted ramps in clockwise direction of rotation.

**KEB Status "Fcon"**

forward constant

66 The acceleration / deceleration phase is completed and the motor is driven with constant speed / frequency in clockwise direction of rotation.

**KEB Status "FdEc"**

forward deceleration

65 Deceleration with the adjusted ramps in clockwise direction of rotation.

**KEB Status "HCL"**

hardware current limitation

80 This message is displayed if the output current reaches the hardware current limit.

**KEB Status "IdAtA"**

invalid Data

The parameter address adjusted for this parameter value is invalid

**KEB Status "LAS"**

LA stop

72 This message is displayed if during acceleration the load is limited to the adjusted load level.

**KEB Status "LdS"**

Ld stop

73 This message is displayed if during deceleration the load is limited to the adjusted load level or the DC-link current to the adjusted voltage level.

**KEB Status "LS"**

low speed

70 No direction of rotation is set. Modulation is off.

**KEB Status "noP"**

no operation

0 Control release (terminal ST) is not switched.

**KEB Status "nO\_PU"**

power unit not ready

13 Power circuit not ready or not identified by the control

**KEB Status "PLS"**

low speed / power off

84 No modulation after Power-Off.

**KEB Status "POFF"**

power off function

78 Depending on the programming of the function (see chapter 6.9 "Power-off function") the inverter restarts automatically upon system recovery or after a reset.

**KEB Status "rAcc"**

reverse acceleration

67 Acceleration with the adjusted ramps in anti-clockwise direction of rotation.

**KEB Status "rcon"**

reverse constant

69 The acceleration / deceleration phase is completed and the motor is driven with constant speed / frequency in anticlockwise direction of rotation.

**KEB Status "rdEc"**

reverse deceleration

68 Deceleration with the adjusted ramps in anti-clockwise direction of rotation.

**KEB Status "SLL"**

stall

71 This message is displayed if during constant operation the load is limited to the adjusted current limit.

**KEB Status "SSF"**

speed search

74 The speed search function is active. That means that the inverter attempts to synchronize onto a running down motor.

**KEB Status "StOP"**

quick stop

79 The message is displayed if as response to a warning signal the quick-stop function becomes active.

**KEB Warning "A.buS"**

ABNORMAL STOP bus

93 Warning: Watchdog for communication between operator/control card or operator/PC has responded. The response this warning can be programmed (see chapter 6.7 "Response to errors and warning messages").

**KEB Warning "A.dOH"**

ABNORMAL STOP drive over heat

96 Warning: The motor temperature has exceeded an adjustable warning level. The switch of time is started. The response to this warning can be programmed (see chapter 6.7 "Response to errors or warning messages"). This warning can be generated only with a special power circuit.

**KEB Warning "A.EF"**

ABNORMAL STOP external fault

90 Warning: This warning is triggered via an external input. The response to this warning can be programmed (see chapter 6.7 "Response to errors or warning messages").

**KEB Warning "A.ndOH"**

no ABNORMAL STOP drive over heat

91 The motor temperature is again below the adjusted warning level. The switch off time is stopped.

**KEB Warning "A.nOH"**

no ABNORMAL STOP over heat power module

88 The heat sink temperature is again below the adjusted warning level.

**KEB Warning "A.nOL2"**

no ABNORMAL STOP overload 2

101 The cooling time after "A.OL2" has elapsed. The warning message can be reset.

**KEB Warning "A.nOL"**

no ABNORMAL STOP overload

98 No more overload. OL counter as reached 0%.

**KEB Warning "A.OH2"**

ABNORMAL STOP motor protection

97 Warning: Electronic motor protective relay has tripped. The response to this warning can be programmed (see chapter 6.7 "Response to errors or warning messages").

**KEB Warning "A.OH"**

ABNORMAL STOP overheat power module

89 Warning: A level can be defined. When it is exceeded this warning is displayed. A response to this warning can be programmed (see chapter 6.7 "Response to errors or warning messages").

**KEB Warning "A.OL2"**

ABNORMAL STOP overload 2

100 Warning: This warning is displayed when the standstill continuous current is exceeded (see technical data and overload characteristics). The response to this warning can be programmed (see chapter 6.7 "Response to errors or warning messages"). The warning message can only be reset after cooling time has elapsed.

**KEB Warning "A.OL"**

ABNORMAL STOP overload

99 Warning: A level between 0 and 100% of the load counter can be adjusted. When it is exceeded this warning is displayed. The response to this warning can be programmed (see chapter 6.7 "Response to errors or warning messages").

**KEB Warning "A.SET"**

ABNORMAL STOP set

102 Warning: set selection: It has been attempted too select a locked parameter set. The response to this warning can be programmed (see chapter 6.7 "Response to errors or warning messages").

## **Tumble dryers**

### **Selecta Control I, II and with Compass Control user interface**

**Selecta Control "E 01"**

Inlet air - input temperature is too high - The temperature of the air entering the drum is too high. Error code is not shown in the display from version 3.22

**Selecta Control "E 02"**

Outlet air - Output temperature is too high - The temperature of the air leaving the drum is too high. Error code is not shown in the display from version 3.22

**Selecta Control "E 03"**

Inlet air - Sensor has short circuited. The thermistor element measured the air inlet temperature to the drum or the wiring to the sensor has shorted.

**Selecta Control "E 04"**

Outlet air - Sensor has short circuited. The thermistor element measured the air outlet temperature from the drum or the wiring to the sensor has shorted.

**Selecta Control "E 05"**

Blower Motor 1: The thermal protection switch in the motor or its harness is open.

**Selecta Control "E 06"**

Drum motor - Motor 2: The thermal protection switch in the motor or its harness is open.

**Selecta Control "E 07"**

Option

**Selecta Control "E 08"**

Inlet and Outlet air protection thermostats. One of the protection thermostats has opened due to overheating.

**Selecta Control "E 09"**

Option

**Selecta Control "E 10"**

Setting. Programming error / incorrect or missing parameter(s)

**Selecta Control "E 11"**

Drying error. Maximum allowable RMC time exceeded (non-coin operated models only)

**Selecta Control "E 12"**

Drying error. Maximum allowable Autostop time exceeded (non-coin operated models only)

**Selecta Control "E 13"**

Drying error - Requested drying time is longer than maximum allowed (dryer connected to a payment system).

**Selecta Control "E 14"**

Gas error - A flame was not detected on gas heated dryers.

**Selecta Control "E 15"**

Vacuum switch. The vacuum switch/pressostat does not shut within 12 seconds after the dryer is started.

**Selecta Control "E 16"**

Vacuum switch - The vacuum switch was already closed when an attempt to start the dryer was made.

**Selecta Control "E 17"**

Input sensor disconnected. The inlet thermistor or wiring to the thermistor is open.

**Selecta Control "E 18"**

Output sensor disconnected. The outlet thermistor or wiring to the thermistor is open.

**Selecta Control "E 20"**

CMIS out of operation. The dryer is put out of order in the PC programme.

**Selecta Control "E 21"**

CMIS com- board poll error. The PC does not poll the dryer within the time out.

**Selecta Control "E 22"**

LM 10 com- board poll error. The PC does not poll the dryer within the time out.

**Selecta Control "E 24"**

The condens container is full (only condens machines)

**Selecta Control "E 99"**

Communication error - The user module does not receive communication from the main board - (user module and main board).

**Basic II, III**

**Basic II and III "F1"**

Setting of machine type and variety is missing. "F1" is shown while the print board is being changed or if the power is connected to the machine while the service program is active. (Machine type and variety should be set in the service program).

**Basic II and III "F4"**

The thermal sensor is disconnected. Loose or broken connection.